



# German Speaking Service Desk Analyst Level 1

ES-14373

As a Service Desk Analyst your main goal is:

- Troubleshoot IT related issues and handle customer requests
- Provide remote support through different channels such as telephone, email, or chat
- Support our top customers using your specific language skills

The key requirements for the role are:

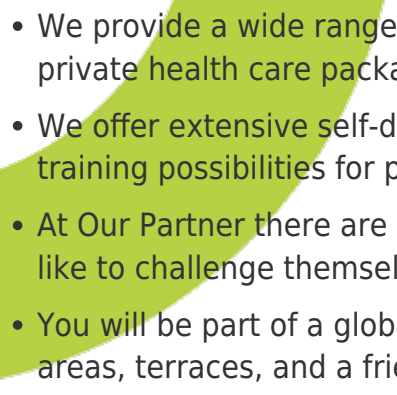
- A high school diploma
- Speak English on a communication level (for interviews, training, and internal communication)
- Speak Polish on a business level (working/support language)

... and main advantages would be:

- Relevant experience in Service Desk, Help Desk or Customer Care roles
- Relevant experience in a Customer Support role
- Ability to interact with customers and provide solutions
- Basic Windows, Office 365, and Network troubleshooting skills

What do we offer?

- Our Partner has been delivering services from Hungary since 2001, making us a perfect choice if you're looking for stability

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- We provide a wide range of benefits, including a market-leading comprehensive private health care package
  - We offer extensive self-development opportunities: our colleagues have many training possibilities for personal and professional growth
  - At Our Partner there are both vertical and horizontal career options for those who like to challenge themselves and try out different areas and positions
  - You will be part of a global and diverse working environment with relaxation areas, terraces, and a friendly atmosphere
  - You can seize the day with us at our company events, hobby clubs, and sporting initiatives
  - An attractive compensation package
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