



Intermediate .Net Application Support Analyst (L3/L4)

ES-14262

The candidate will be part of a 30 member team being built to provide L3 and L4 support in a global environment working with a multi-cultural team. It would be an advantage to have experience with .NET programming, MS SQL Server, and SharePoint technology as well.

We are looking for someone who is able to work onsite at the customer's premises occasionally during the transition.

As an Application Support Analyst your primary responsibilities are:

- Resolve Incidents and Service Request within the SLA which are escalated from other teams
- Identify, build and deploy opportunities for Continuous Improvements
- Create/update application documentation
- Identify Root Causes for Problem Records and create necessary documentation
- Provide/review resolutions to Break Fixes, create scripts, resolve performance issues and work on small enhancements
- Drive high Priority Incidents to closure
- Follow the set ITIL Service Management Processes
- Participate in BCP/DR drills

Desired Characteristics:

- .NET Framework 3.5 & Above
- Web Technologies : ASP.Net, C# or VB .Net, MVC, HTML 5, CSS 3, AJAX, JQuery and Java Script
- Web Services: WCF, WEB API, WPF
- Web Servers: IIS, Apache, Tomcat

- Microsoft Tools: Visual Studio 2008 & above, TFS
- Database: SQL Server 2008
- Reporting Tools: Crystal Reports, SSRS & SSIS
- Relational database, design and implementation
- Microsoft SQL Server administration and monitoring tools
- Enterprise application development and database needs
- Microsoft SQL Server Data Tools with Database Projects template (DacPac) and deployment cycle
- Designing, constructing, administering, and maintaining data warehouses
- High availability tools such as Microsoft® Cluster Technology & AlwaysOn

Required:

- College degree or higher, preferably in an area of Computer Science or equivalent
- Availability during non-business hours for critical issues
- Able to design, develop, integrate, test and document application modules to meet
- functional and technical specifications approved by the Customer
- Very good interpersonal and communication skills in English to work with globally distributed peers

These are some of the benefits you will enjoy:

- Attractive salary & benefits
- Pleasant work atmosphere: open office environment, relax rooms, cafeterias, kitchens and terraces
- Job security: Our Partner guaranteed the job to all employees during pandemic
- Get in the shape: 24 hours free gym facilities
- Career growth opportunities: 70%+ of leadership roles fulfilled by internal promotions
- Best diversity of workplace - 99 Nationalities
- Opportunity to volunteer in the corporate social responsibility
- Opportunity to network with 500,000 associates in the organization
- Work-life balance: Home office opportunities
- Learning opportunities: Internal learning programs, alliances with LinkedIn learning, Udemy and others
- Be part of a real multinational team and environment (90+ nationalities)

- Develop your career path and grow domain wise (vertical and horizontal opportunities for growth and rotation among different units)
- Learn and develop soft and hard skills (1000+ internal training)

Location: Budapest