

# SharePoint Infrastructure Support Admin L3

ES-14230

## As a SharePoint Infrastructure Support Admin L3 your primary responsibilities are:

- Monitor the health of SharePoint farms
- Patch upgrade SharePoint farm and third-party software
- Restore SharePoint farms during disaster recovery situation
- Troubleshooting issues in the case of server down situation
- Solving complex issues through PowerShell scripting if required
- Automate infra tasks when required
- Handling tickets from end users and able to follow ticket handling procedures and meet defined OLA's and SLA's
- Root cause analysis in case of complex issues
- Follow ITIL process to deploy changes to different environments
- Effectively collaborate with multiple teams and get required input to solve customer tickets
- Continually update customer about the progress of ticket and avoid customer escalations
- Participation and coordination in agile meetings

#### The key requirements for the role are:

- Degrees: Any BSc or MSc degree
- Strong Knowledge on SharePoint; premise environment SharePoint 2016 and SharePoint 2019 versions 6+ years
- Strong understanding PowerShell /PnP scripting knowledge

- Intermediate level of understanding on Windows OS , IIS , SQL & Networking
- Intermediate knowledge on Office 365 tools ex: SharePoint Online, Onedrive4business, MS Teams
- English Language Knowledge

#### Nice to Have skill set:

- Understanding Agile methodology
- Nintex Workflow / Form
- PowerApps, Power Automate, Power BI

### These are some of the benefits you will enjoy:

- Attractive salary & benefits
- Pleasant work atmosphere: open office environment, relax rooms, cafeterias, kitchens and terraces
- Job security: Our Partner guaranteed the job to all employees during pandemic
- Get in the shape: 24 hours free gym facilities
- Career growth opportunities: 70%+ of leadership roles fulfilled by internal promotions
- Best diversity of workplace 99 Nationalities
- Opportunity to volunteer in the corporate social responsibility
- Opportunity to network with 500,000 associates in the organization
- Work-life balance: Home office opportunities
- Learning opportunities: Internal learning programs, alliances with LinkedIn learning, Udemy and others
- Be part of a real multinational team and environment (90+ nationalities)
- Develop your career path and grow domain wise (vertical and horizontal opportunities for growth and rotation among different units)
- Learn and develop soft and hard skills (1000+ internal training)

**Location:** Budapest